# **TECHNOLOGY-AS-A-SERVICE**

A way to pay for hardware-intensive technology solutions & essential support services as one monthly subscription payment with exclusive and unmatched protection, flexibility, and control.



# WHAT IS \_\_\_\_\_\_ TECHNOLOGY-AS-A-SERVICE

This Technology-as-a-Service (TaaS) payment program is a way to pay for your hardwareintensive technology solutions and mission-critical support and maintenance services. TaaS offers organizations a way to have access to and use of the technology and support services they need and eliminate the burdens and drawbacks associated with ownership.

# FEATURES OF OUR EXCLUSIVE TECHNOLOGY-AS-A-SERVICE SOLUTION



## **MAINTENANCE & SUPPORT SERVICES**

This TaaS solution includes a multiyear support and maintenance service agreement, supporting most break-fix scenarios (see individual SLA for complete details). TaaS lets customers operate with peace of mind knowing their necessary maintenance, updates, repairs, and any additional support within the selected SLA are a part of their one convenient monthly subscription payment.

# SOLUTION REPLACEMENT GUARANTEE (SRG)

The SRG is a proprietary and exclusive feature of this TaaS offering that protects customers from the risk of technology obsolescence. Customers can upgrade to new technology at any point in the term if the solution no longer meets their needs or the technology becomes obsolete. The existing agreement is completely forgiven.



## NATURAL DISASTER COVERAGE

Another exclusive feature of this TaaS solution is the Act of God protection. In the event of a natural disaster; fire, lightning, tornado, etc., if your technology is damaged, your deductible is paid for, 100 percent, up to \$5,000.



### DO YOU PREFER OUTCOMES OR OWNERSHIP?

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When owning technology it will need repairs, and updates, and can quickly become obsolete. Either in part due to technology advancements or your needs change. Replacement is inevitable, and happens sooner than anticipated which forces another large capital purchase, and the cycle continues. However, TaaS removes this financial drain and simply lets organizations focus on the intended outcomes, eliminating this cumbersome cycle associated with traditional ownership models.

